

# Conterra Industries - Warranty Claim Form



Warranty Claim#:

*To be completed by the dealer. Complete this form to request service under warranty for your product. Refer to the Limited Warranty provided with the owner's manual for details. Please include all pictures and documentation supporting your claim.*

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## DEALER INFORMATION

Claim Date:

Dealer Name:

Dealer Contact:

Email:

Phone:

Dealer Warranty#:

Serial #:

Model #:

Purchase Date (From Conterra Industries):

Invoice #:

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## CUSTOMER INFORMATION

Customer Name:

Date of Purchase (from dealer):

Address:

Postal Code:

Town:

Province/State:

Phone:

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ISSUE REPORT

**Skid Steer or Tractor Model:**

**Model Flow:**

**Mount Type:**

Standard Flow

High Flow

**Problem Description with Probable Cause:**

**Action Taken**

**Comments:**

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PARTS & LABOUR

**Part Number**

**Part Description:**

**Price:**

**Labour Hours Needed @ \$75.00/Hour:**

**Email completed form to: [ashtonk@conterraindustries.com](mailto:ashtonk@conterraindustries.com)**

## Conterra Industries - 1 YEAR LIMITED WARRANTY

Conterra Industries warrants each new attachment sold to be free from defects in material and workmanship for a period of twelve (12) months from date of delivery to the original purchaser. **Warranty is non-transferable.**

Our obligation under this warranty is to replace, free of charge, at our plant or at an approved location any part proven defected within the stated warranty time limit.

All defective parts must be returned freight prepaid, or adequately documented through digital photos.

**This warranty does not cover:**

- new products which have been operated in excess of rated capacities or operator negligence, misuse, abuse or accidents
- attachments which may have been altered, modified or repaired in any manner not authorized by Conterra Industries
- previously owned attachments
- any ground engaging tools in which natural wear is involved i.e.: wear edges, cutting teeth, etc.
- any drive-line, chains, sprockets, tensioners, or gearboxes
- normal maintenance
- fork tines

In no event will the Sales Representative or Conterra Industries or any other company affiliated with it or them be liable for incidental or consequential damages or injuries, including but not limited to the loss of profit, rental or substitute equipment or other commercial loss. Purchaser's sole and exclusive remedy being as provided here in above.

Conterra Industries must receive immediate notification of defect and no allowance will be made for repairs without consent or approval.

This warranty is in lieu of all other warranties, expressed or implied by law or otherwise, and there is no warranty of merchantability or fitness purpose.

No agent, employee or representative of Conterra Industries has any authority to bind the company to any warranty except as specifically set forth herein. Any of these limitations exclude by local law shall be deemed deleted from this warranty; all other terms apply.

This warranty may not be enlarged or modified in any manner except in writing signed by an executive officer of Conterra Industries to improve its products whenever it is possible and practical to do so. Conterra Industries reserves the right to make changes or add such improvements at any time without incurring obligation to make such changes or add such improvements to products previously sold.